

Children, Education and Families

Portfolio plan for 2023 to 2024



Welcome

Message from the Portfolio Holder for Children, Education and Families

Welcome to the Children, Education and Families Portfolio Plan for 2023 to 2024.

This Portfolio Plan will contribute to the delivery of our long-term vison as presented in our corporate strategy, **Making Bromley Even Better**; available from www.bromley.gov.uk/corporatestrategy.

Our department leads on the delivery of the first of five ambitions, for.

'For children and young people to grow up, thrive and have the best life chances in families who flourish and are happy to call Bromley home'.

Our priorities included

- ✓ Targeted early intervention and good universal service
- ✓ Safeguarding children and adolescents
- ✓ Being the best corporate parents
- ✓ Challenging disproportionality
- ✓ Engaging with children, young people and families

Clearly many if not all of our activity involves working closely with or through partners agencies, we will continue to develop and maintain these key relationships to enable effective service delivery. By implementing this plan, I truly believe that we can enable our children and young people to achieve, thrive and reach their full potential.

Achieving this ambition in a changing regulatory, financial and physical environment remains a challenge and should not be underestimated. Members will monitor the delivery of this Portfolio Plan through our Children, Education and Families Policy, Development and Scrutiny Committee, as part of the Children's Services Performance Framework.

We remain ambitious for our children and will continue to engage with them effectively, coproducing where possible. Our Bromley Relationship Social Work Model promotes 'doing with' rather than 'doing to' approach, we pride ourselves on the relationships we build with our families in order to support and assist positive change.

Cllr Kate Lymer

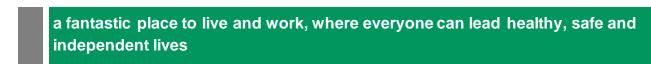
Deputy Leader and Portfolio Holder for Children, Education and Families

About this Portfolio Plan

This Portfolio Plan will contribute to the delivery of our long-term vison as presented in our corporate strategy, **Making Bromley Even Better**; available from www.bromley.gov.uk/corporatestrategy

Our vision

We want Bromley to be...



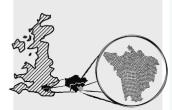
Our plan will be delivered jointly by the Council and partner agencies. We firmly believe that strong partnerships formed the foundation of our previous plan 'Building a Better Bromley'.

Together we have five new ambitions:

- 1 For children and young people to grow up, thrive and have the best life chances in families who flourish and are happy to call Bromley home.
 - 2 For adults and older people to enjoy fulfilled and successful lives in Bromley, ageing well, retaining independence and making choices.
- For people to make their homes in Bromley and for business, enterprise and the third sector to prosper.
 - For residents to live responsibly and prosper in a safe, clean and green environment great for today and a sustainable future.
- To manage our resources well, providing value for money, and efficient and effective services for Bromley's residents.

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Get to know Bromley



We are located in south east London, we are the largest London borough.

We cover 59 square miles.

We have more than 330,000 people living here - in an estimated 141,000 households.

We have a vibrant rural and urban mix - with 51% of our space being green belt land and we have eleven distinct town centres.

We have relatively low levels of deprivation - we are the 4th least deprived of the 33 London boroughs.









Our children thrive and flourish secure into adult

We support our residents with good universal services for everyone:

- 99% of early years settings are 'Good' or better
- 90% of schools are 'Good' or better
- 91% of GPs are 'good' or better

We have high life expectancy which exceeds national figures:

- · 81 for males and 85 for females
- 7 year gap in some parts

Our adults enjoy fulfilling and successful lives

We have a well qualified and skilled working age population:

- 50% have qualifications beyond A-Levels
- 3% have no qualifications

We have a high proportion of our working age adults in employment:

- 78% of adults are in employment
- 2% claiming out of work benefits
- · average household income is just £43,000+

Our families. businesses and communities thrive

We a mixture of quality homes:

- · 12% increase in number of households
- mixed tenure 72% home ownership and 14% social housing

We support our businesses and town centres:

- 15,000+ individual enterprises
- · four Business Improvement Districts (BID)
- · investment in public realm works

Our borough is safe. clean and sustainable for the future

We care for and protect our environment:

- 50% of domestic waste is recycled
- · becoming a direct 'net zero carbon' Council

We have lots of green and historic spaces:

- 45 conservation areas
- 1,000+ locally and 800
- statutory listed buildings 7,000 hectares of green spaces
- 129 open spaces

We have a range of quality homes available:

- 1,500+ families are in temporary accommodation
- 1,000 affordable homes to be built

live healthy and safe lives:

- relationship model

We encourage our children and adults to

- · obesity levels and smoking rates are lower than national averages
- · proportion of residents with mental health problems has increased

Making it even better

Our vision

A fantastic place to live and work, where everyone can lead healthy, safe and independent lives

Our ambitions

For children and young people to grow up, thrive and have the best life chances in families who flourish and are happy to call Bromley home

For adults and older people to enjoy fulfilled and successful lives in Bromley, ageing well, retaining independence and making choices

For people to make their homes in Bromley and for business, enterprise and the third sector to prosper

For residents to live responsibly and prosper in a safe, clean and green environment great for today and a sustainable future

To manage our resources well, providing value for money, and efficient and effective services for Bromley's residents

We support our residents with additional needs well:

- 100,000+ visits to our Children and Families Centres
- · 3.000 children have Education. Health and Care Plans
- . 3.400 referrals to children's social care
- · 9,000 requests for adult social care and support
- · 2,000 adults receive care in their home
- . 1,500 adults live in care homes

- · mix of holistic statutory, private and voluntary services
- single points of access

- · strengths-based approach
- · Continuums of Need

Action plan

Ambition 1

For children and young people to grow up, thrive and have the best life chances in families who flourish and are happy to call Bromley home

Portfolio links

This priority has links with the following portfolio plans:

• Children, Education and Families

What are we going to do?

Strategic links:

This priority has links with the following strategic plans:

• Children and Young People's Plan

MAKING BROMLEY EVEN BETTER	DETAIL	MEASURES OF SUCCESS	TARGET DATE	LEAD	UPDATES
1. Support the local childcare and early education market to maintain high standards and a good level of choice for parents, promoting inclusion and school readiness as well as monitoring those children who are educated at home.	 a) Promote educational inclusion for all. Continue to provide high quality and timely information through a range of sources to support families. b) Work with local early years settings and childminders to increase the number of Early Years places provided for vulnerable children and those with SEN. 	Early Years directory published annually and updated monthly; Bromley Education Matters updated monthly and accessible to schools and families. (https://bromleyeducationmatters.uk) Capacity to enable 30 hours of funded childcare; Take-up of funded 2yr old places; % Childminders / Early Years Settings rated good or outstanding; Take up of Disability Access Fund.	April 2024 (AP) April 2024 (AP)	Director Education	 Early years directory published annually and updated weekly. Bromley Education Matters continues to be updated regularly and is accessible to schools, colleges and early years settings. School Circular is issued fortnightly. As of 30 September 2023, there were 361 (67%) of eligible children accessing 2-year-old funded places (National benchmark 72%). 98.8% of early years settings in Bromley that have been inspected are rated as Good or Outstanding (National benchmark 96%). As of 30 June 2023 DAF funding has been paid out for a total of 59 children in early years settings during the 2022/23 academic year.

MAKING BROMLEY EVEN BETTER	DETAIL	MEASURES OF SUCCESS	TARGET DATE	LEAD	UPDATES
1. Support the local childcare and early education market to maintain high standards and a good level of choice for	c) Promote school readiness through the provision of training, targeted at Bromley early years providers, that contribute to the promotion of school readiness in pre-	Number of training courses that have taken place.	April 2024	Director Education	 Training summary One course delivered on 'Creating a Rich Curriculum' Two INSET days on 'Creating a Rich Curriculum' delivered within early years settings One 'Leaders and Managers' Forum
parents, promoting inclusion and school readiness as well as	school children.	Number of settings represented, and practitioners participated.	April 2024		Participation by:28 Settings66 Practitioners
monitoring those children who are educated at home.	d) Work with parents choosing to electively home educate their child to fulfil their legal obligations to provide a satisfactory education. Further embed monitoring arrangements.	Contact and monitoring arrangements for electively home educated children	April 2024		 370 children electively home educated. Education transformation restructure has created new dedicated Access to Education officer posts, which will include EHE duties within the revised Education Welfare Service

MAKING BROMLEY EVEN BETTER	DE	TAIL	MEASURES OF SUCCESS	TARGET DATE	LEAD	UPDATES
2. Build on the success of Bromley's excellent schools, academies and further education offer. We	a)	Enable all children to access good educational outcomes through increasing places at Good and Outstanding schools	% of schools/places in Good or Outstanding provision	Sept 2023	Director Education	96% of Bromley Schools are good or outstanding with 97% of pupils attending schools judged good or outstanding.
consistently deliver a high 'first choice' school preference for our children and we will continue to ensure a sufficiency of	b)	Sufficient school places to sustain percentage of pupils offered one of their first three preferences	% of children in receipt of first and second choice school places.	April 2024 (AP)		 68.7% of secondary school children in receipt of first choice and 94% in receipt of a preference. 87.9% of primary school children in receipt of first choice and 98.8% in receipt of a preference.
school places in high quality provision, enabling high quality local choice for parents and young people.	c)	Sufficient local provision for children with special educational needs and/or disabilities (SEND)	SEN Free School delivered	April 2024 (AP)		 SEN estates review underway to identify opportunities for additional SEN places. Special Free School project ongoing led by DfE, currently at feasibility stage.

MAKING BROMLEY EVEN BETTER	DETAIL	MEASURES OF SUCCESS	TARGET DATE	LEAD	UPDATES
3. Work with our partners across the education sector to improve outcomes for all children and young people across the range of academic and narrowing attainment and progress gaps for vulnerable and disadvantaged pupils	a) Ensure that there is a strong and coherent offer of support to Bromley Schools focussed on local priorities including closing the attainment gap for disadvantaged children	Clearly articulated offer for schools closely aligned to key priority of improved outcomes for disadvantaged children through Closing the Gap Workshops	April 2024 (AP)	Director Education	 Offer in place and circulated to schools. Addressing the Attainment Gap events Addressing the needs of pupils from Gypsy Roma and Traveller backgrounds at primary and secondary school events Expansion of the successful Family Learning Outreach pilot supporting Ukrainian pupils and their parents in schools Working in partnership with 3 maintained primary schools and the Education Endowment Foundation (EEF) on a pilot project focussed on metacognition and narrowing the attainment gap for vulnerable and disadvantaged pupils.

MAKING BROMLEY EVEN BETTER	DETAIL	MEASURES OF SUCCESS	TARGET DATE	LEAD	UPDATES
4. Embed our mental health and wellbeing model across the multiagency children's workforce to further improve the identification of additional needs in children, to improve assessment of need and risk, and to improve	 a) Place prevention and early intervention at the heart of the mental health and wellbeing offer for children and young people. b) Ensure staff supporting families are trained in mental 	Build on the success of the mental health support team (MHST) pilot in Bromley schools, with a long-term solution that helps ensure the resilience of Bromley schools to manage mental health challenges, in partnership with other mental health and wellbeing services. Ongoing training programme by Bromley Y and Oxleas	April 2024 (AP) April 2024 (AP)	Senior Commissioning Manager – C&YP's Mental Health & Wellbeing	 Bromley was awarded a third Mental Health Support Team (MHST) in 2023/24. These teams will now cover 75% of schools with other schools receiving a tailored school responder offer. Work continues to take place between the Director of Education, commissioners, and Bromley Y to review the total MHST offer and the future delivery model. Ongoing training programme monitored through normal CYP Mental Health and
access to targeted and specialist services.	health first aid and are provided with training and advice on CYP mental health and wellbeing support				Wellbeing contracting processes.

MAKING BROMLEY EVEN BETTER	DETAIL	MEASURES OF SUCCESS	TARGET DATE	LEAD	UPDATES
4. Embed our mental health and wellbeing model across the multiagency children's workforce to further improve the identification of additional needs in children, to improve assessment of need and risk, and to improve access to targeted and specialist services.	psychological support service to our foster carers, special guardians, and	The number of referrals into THRIVE and feedback.	April 2024 (AP)	Assistant Director Specialist Services	THRIVE have received 27 referrals from April 2023 to date.

MAKING BROMLEY EVEN BETTER	DETAIL	MEASURES OF SUCCESS	TARGET DATE	LEAD	UPDATES
5. Encourage take up of our multi- agency early help services.	a) Enable parents to access information, advice, and support	Families report that they are able to find the information that they need at the right time. Provide training to partners to effectively signpost families to EIFS. Attendance at Multi Agency Partnership Events (MAPE) which promote early help.	April 2024 (AP) April 2024 (AP)	Assistant Director Specialist Services	 EIFS social media platforms actively promote services for families with at least 3 posts per week. Multi-Agency Partnership Events 'MAPE' sessions paused in Spring 2023 when the new front door model was introduced to prevent confusion during the roll out of Phase1 of the Children and Families Hub. Sessions targeting specific cohorts of professionals; Health, Education and Early Years Education run termly. A range of bespoke training is available to Children Social Care colleagues.

MAKING BROMLEY EVEN BETTER	DETAIL	MEASURES OF SUCCESS	TARGET DATE	LEAD	UPDATES
5. Encourage take up of our multi-agency early help services.	b) Continue to provide high quality and timely information through a range of sources to support families. Information is available through: • Early years directory • SENDMatters newsletters, • Early Intervention and Family Support (EIFS) Social Media platforms • EIFS Parenting Hub website • IASS website	Early support is joined up across health and education to reduce duplication.	April 2024 (AP)	Assistant Director Specialist Services	 Use of QR codes to make access to digital information easy. Introduction of 'flipbooks' for parents and staff and accessed via QR codes. Bromley Education Matters continues to be updated monthly and is accessible to all education settings. Schools Circular is produced fortnightly during term time and is accessible to schools, colleges and early years settings. The Young Person area of the Local Offer is currently in development. Bromley Information Advice and Support Service provides Specialist SEND support for families - website launched remains active. EIFS launched the Parenting Hub website for parents and professionals and active.

MAKING BROMLEY EVEN BETTER	DE	TAIL	MEASURES OF SUCCESS	TARGET DATE	LEAD	UPDATES
6. Continue to improve our children's safeguarding practice in Bromley, embedding the statutory	a)	Carry out an annual Strategic Threat Assessment including considering issues of disproportionality, community alienation and isolation.	Strategic Threat Assessments circulated to all partners	April 2024 (AP)	Independent Chair of Bromley Safeguarding Children's Partnership (BSCP)	Five Strategic Threat Assessments published to date.
safeguarding partnership and strengthening our focus on non- familial (contextual) safeguarding risks, including	b)	The Safeguarding Partnership challenges partners' safeguarding practices	Challenge Log referenced in BSCP annual report; Escalations recorded in case notes; Children's Safeguarding Scrutiny Board and InterChairs Board merged in 2023	April 2024 (AP)		 Challenge Log Updated InterChairs Partnership Board taking place every 6 months. Multi agency audit of serious youth violence/extra familial harm completed in 2023. Learning event held.
children going missing, children missing education, child sexual and criminal exploitation, and gang affiliation.	c)	Bromley Safeguarding Partnership commission a comprehensive training programme	Training evaluation included in BSCP annual report	April 2024 (AP)		 Training evaluation was published in annual report 2022-23. New training programme procurement for 2022-25 complete. Multi-agency BSCP Training Subgroup monitors quality and impact of training.

MAKING BROMLEY EVEN BETTER	DETAIL	MEASURES OF SUCCESS	TARGET DATE	LEAD	UPDATES
6. Continue to improve our children's safeguarding practice in Bromley, embedding the statutory safeguarding partnership and strengthening our focus on nonfamilial (contextual) safeguarding risks, including children going missing, children missing education, child sexual and criminal exploitation, and gang affiliation.	d) Children and Family Act 2014 Assessments carried out promptly Protect Vulnerable adolescents, especially those vulnerable to child sexual exploitation (CSE), child criminal exploitation (CCE), modern-day slavery	i) Timeliness of assessments; Child seen during assessment.	April 2024 (AP)	Assistant Director, Children's Social Care, Safeguarding & Care Planning Services	94% of assessments were completed within timeframe (YTD – August 2023), with the majority of children seen (97%) during the assessment.

MAKING BROMLEY EVEN BETTER	DE	TAL	MEASURES OF SUCCESS	TARGET DATE	LEAD	UPDATES
7. Maintain a relentless focus on improving outcomes for Bromley's looked after children and care leavers. In- order to meet the pledge, the Council has made to these young people, we will continue to develop our partnerships across the Council, NHS, DWP and housing providers to: increase the	a)	Ensure sufficiency of good quality placements for Children Looked After and accommodation for Care Leavers	Effective sufficiency strategy	April 2024 (AP)	Director Children's Education and Families	 CLA Sufficiency Strategy 2022-2024 was signed off by members November 2022. An associated action plan has been drafted in-order-to monitor our performance in relation to the strategy. This action plan is updated every quarter. Bromley are also signed up to the Commissioning Alliance as a commissioning platform who offer a QA framework and support for all providers. Work is on-going to develop local residential provision along with investigating the possibility and potential benefits of block booking beds in the SI market.
choice of high- quality placements; improve our education offer; help young people maintain good health and wellbeing; and increase housing and employment opportunities.	b)	Improve education, employment and training outcomes	Successful Delivery of Care Leavers EET Strategy	April 2024 (AP)	Assistant Director, Children's Social Care, Safeguarding & Care Planning Services	 Delivery of high education outcomes presented in Annual Virtual Head School report. Successful Delivery of Care Leavers EET Strategy Completion of tender for bespoke 1:1 ETE work coaches for NETE care leavers- contract awarded and delivery date in October/November 2023.

MAKING BROMLEY EVEN BETTER	DETAIL	MEASURES OF SUCCESS	TARGET DATE	LEAD	UPDATES
7. Maintain a relentless focus on improving outcomes for Bromley's looked after children and care leavers. Inorder to meet the pledge, the Council has made to these young people, we will continue to develop our partnerships across the Council, NHS, DWP and housing providers to: increase the choice of high-quality placements; improve our	c) Ensuring easy access to Bromley health services where every child has a named specialist nurse, has their health plan regularly reviewed and has regular health-related checks and immunisations	Good performance in regard to annual health checks, immunisation and dental checks.	April 2024 (AP)	Assistant Director, Children's Social Care, Safeguarding & Care Planning Services	 The scheme for free prescriptions for care experienced young people aged 18-25 has been rolled out in June 2023 to all our young people in conjunction with Pharmacy Alliance and CLA health. Integrated Care Board (ICB) have also agreed another year funding for our Mental Health (MH) Practitioner who sits within our Leaving Care service and is able to deliver responsive interventions and support to young people with MH need, they also support with hospital discharge and complex multi-agency work. 81% of RHAs held in timeframe for CLA and 82% of immunisations for CLA are in timeframe. The THRIVE Team provides therapeutic
education offer; help young people maintain good health and wellbeing; and increase housing and employment opportunities.		Embed THRIVE (mental health) provision to ensure access it available for all children in need, and carers in need of support.	April 2024 (AP)	Assistant Director Specialist Services	intervention and support to any child or young person (and carers) known to Bromley Children's Services who, for whatever reason do not live with their birth parents. This includes adopted children, children looked-after and children cared for by special guardians or connected persons.

MAKING BROMLEY EVEN BETTER	DETAIL	MEASURES OF SUCCESS	TARGET DATE	LEAD	UPDATES
7. Maintain a relentless focus on improving outcomes for Bromley's looked after children and care leavers. Inorder to meet the pledge, the Council has made to these young people, we will continue to develop our partnerships across the Council, NHS, DWP and housing providers to: increase the choice of high-quality placements; improve our education offer; help young people maintain good health and wellbeing; and increase housing and employment opportunities.	d) Further develop the local offer for care leavers	Care leavers will receive improved assessment, support, and services and each will have their own advisor; local offer reviewed regularly	April 2024 (AP)	Assistant Director, Children's Social Care, Safeguarding & Care Planning Services	 The service has a dedicated worker who works in conjunction with CAHMS to provide therapeutic services to children looked after. Therapeutic sessions are also undertaken with the children and their carers'. The work includes therapeutic life journey, which supports young people and the carers to consolidate the experiences of the child's emotional care journey. Consultation, engagement and coproduction with Bromley Living in Care Council (LinCC), Change for Care Leavers Forum (CfCL) and senior leaders from Corporate Parenting Board. The local offer has been revised in conjunction with CfCL in January 2023 and the updated documents have been published and shared.

MAKING BROMLEY EVEN BETTER	DETAIL	MEASURES OF SUCCESS	TARGET DATE	LEAD	UPDATES
8. Build on the progress we have made in improving services for children who have Special Educational Needs (SEND), continuing to build on working partnerships with parents, carers, agencies and SEND Governance Board	a) Implement our SEND vision and priorities. Improved multidisciplinary and cross agency support (health, education and social care) for young people	Targets for completion of Education Health Care Plan's (EHCPs) within 20 weeks are met	April 2024 (AP)	Director Education	 EHCP timeliness is reported on a calendar year basis. Performance for 2022 was 31%, significantly below target, primarily as a result of receiving late advice as part of the process. The new Bromley Funded Inclusion Plans are being rolled out, which provides support for CYP, whose needs are best met with an enhanced level of support not within the statutory route.

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8. Build on the	b)	Increase the	Settings understand the 'local	April 2024	Director of		d focused work delivered
progress we have		effectiveness of	offer' and are confident about	(AP)	Education	by SEN Adviso	ory Teams, providing
made in		partnership working	who they need to contact in			support and c	hallenge to schools,
improving		between education	order to provide appropriate			promoting the	graduated approach.
services for		settings, health,	and timely support to CYP and			 Continuing to 	provide traded and project
children who		social care and other	families			_	Education Provision
have Special		partner agencies,				•	support, promoting
Educational		providing support and					e-statutory work.
Needs (SEND),		advice to staff,				•	pt under review and
continuing to		children and young					co-production of families
build on working		people and families to				and profession	•
partnerships with		support those with				and profession	indic.
parents, carers,		SEN					
agencies and							
SEND	c)	Improve services for	Waiting times measured	April 2024	Associate	Bromley Coun	icil and NHS South-East
Governance	_	children and young	through All-Age Autism Board	(AP)	Director of		ated Care Board (ICB) in
Board		people with social	and Autism Family Support	,	Integrated	•	th Bromley Healthcare and
		communication	Contract feedback from		Commissioning		been reviewing current
		difficulties including	families				linked to the South-East
		Autism				London ASD	
							ng over the next few
							ure recommendations on
							way model to address
						waiting time p	
							ooking at short term
						improvements	to address current waiting
						time pressure	S.

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9.	Promote the proper inclusion of young people who have SEND in local universal services, through: developing and implementing joint commissioning strategies; prioritising	a)	Mainstream schools and settings are able to provide for an increased level of complexity, enabling children & young people (CYP) who have SEND to be supported effectively within mainstream settings	Increased number of children and young people accessing mainstream settings in their local community	April 2024 (AP)	Director Education	•	Continuing to provide traded and project work through EP Service, early support, promoting inclusion at pre-statutory work. Support and challenge to settings where the Local Authority is not assured that reasonable adjustments have been made in-order-to support CYP in mainstream schools. Investment in resource for mainstream schools to promote and enable higher levels of inclusion.
	localise needs, including increasing more local specialist placement choice; and establishing a service structure which supports mainstream schools, settings and partnership working	b)	Ensure sufficient schools places to meet rising demand for SEND places	Deliver new SEN Free School and Multi-Agency Centre for Excellence (MACE)	April 2024 (AP)		•	DfE feasibility for SEN Free School underway. Site clearance work undertaken to enable surveys to be completed.

MAKING BROMLEY EVEN BETTER	DETAIL	MEASURES OF SUCCESS	TARGET DATE	LEAD	UPDATES
	c) Transform the Bromley CYP Integrated Therapies (Physiotherapy, Speech & Language, and Occupational Therapy) commissioning and provision achieved through co-production	Commission and provide extra resource; Coproduce, redesign and strengthen a Graduated 3-tier (Universal, Targeted and Specialist) Approach; Develop a Commissioning Framework for Therapies	April 2024 (AP)	Interim Associate Director Children's Commissioning (commencing Oct 23)	 We have been working across Bromley Healthcare, ICB and Council on the proposed balanced model implementation. Initial proposals have been agreed and a detailed implementation plan is being worked on. This will be supported by Project Management support and an overarching governance board, plus task and finish engagement group. The implementation will be developed during the next quarter, with the current planned for start of February-April 2024. A phased approach will be undertaken to ensure appropriate resources are in place for the successful delivery of the model.

10.	Develop our offer to young adults aged 18 to 25 who have SEND, including improving transitions into	a)	Helping young people prepare for adulthood from the earliest years	Young people and their families being fully involved in strategic planning and service design supporting commissioners in the development of services	April 2024 (AP)	Head of Service, 0-25 Service, Children and Young People with Disabilities	•	A third worker has now been recruited within the Preparing for Adulthood Team, this will support the service supporting young people whose primary need is a physical disability.
	adulthood and, for those with continuing needs, adult services.	b)	Providing services that are focused on how they can support young people to progress through 'preparing for adulthood' outcomes	Young people and their families being at the centre of individual service planning, delivery and review. Evidencing positive and improving outcomes for young people.	April 2024 (AP)		•	A Performance Management Framework Report has been drafted to set standards for the service, consider how future needs are identified and setting key performance indicators to monitor the delivery of the service.
		с)	Achieving an effective, fully engaged, strategic partnership of agencies working collaboratively with an inclusive ethos	Providing a well-maintained Local Offer with up-to-date and clear information	April 2024 (AP)		•	Future events are to be considered to inform families of localised options. Discussion took place on the 26 April 2023 to agree the terms of reference for a Transitional Working Group. The group will aim to move forward on future Preparing for Adulthood (PfA) events and developing information and operational practices on the 4 PfA pathways. Initial Preparing for Adulthood Group was held on the 17 July 2023.

MAKING BROMLEY EVEN BETTER	DETAIL	MEASURES OF SUCCESS	TARGET DATE	LEAD	UPDATES
11. Work collaboratively across the Council, schools, health and voluntary sector services to improve the identification of, and support to, children and young people who are young carers	a) Enable young carers to access information, online, advice, support, and access to services	Delivery of an effective young carers' strategy, support and action plan	April 2024 (AP)	Assistant Director Integrated Commissioning	 A Carers Plan, including support to young carers has been agreed between London Borough of Bromley and the Integrated Care Board (ICB). The Plan includes the local offer and actions in support of improving the offer to young carers. A Carers Charter to be led by Bromley Well will invite other Bromley agencies to take part in a broader Bromley support offer to Carers. The Carers Plan was signed off at the Children's, Education & Families PDS in September 2023.

12	Work to	a)	Transform the	Supporting higher number of	April 2024	Senior		Additional investment in core Bromley
	improve the	α)	Bromley CYP Mental	children and young people	, 10111 2027	Commissioning		CAMHS services will enable a speeding-
	emotional		Health and Wellbeing	coming into services with		Manager –		up of assessments, with waiting times
	wellbeing and		Single Point of	multi-faceted and complex		Children and		due to come down through the course of
	mental health of		Access (SPA) in	challenges and waiting times		Young People's		2023/24.
	young people in		order to deliver	being reduced		Mental Health		Focused work on the number of children
	Bromley,		improved services,	bonig roddood		and Wellbeing		waiting 52 weeks + has seen significant
	providing		shorter waiting times					reductions, especially with the generic
	support earlier		and integrated					pathway which expects to have no
	in schools and		delivery across					children waiting 52 weeks + by October
	other settings,		CAMHS and Bromley					2023 (down from over 200).
	and improving		Υ				•	Waiting times for CAMHS however
	access to, and							remain very long and the risk around this
	waiting times							area remains high.
	for, more							area remaine riigin
	specialist Child	b)	Reduce the number	Joint work across Oxleas	April 2024		•	Work continues to take place to bring
	and Adolescent		of referrals of children	CAMHS, Bromley Y, South	(AP)			forward a full analysis of this information
	Mental Health		and young people	East London Integrated Care				for consideration by partners, after which
	Services		into A&E due to their	Board, Bromley Council,				time there will need to be a cross-
	(CAMHS). We		mental ill health in	schools and other partners to				organisational action plan of
	will focus		Bromley, but instead	consider the outcomes of a				improvements.
	resources on		provide an embedded	refreshed analysis of Bromley				
	improving our		partnership system of	A&E/crisis cases for children				
	response to:		early intervention and	and young people with mental				
	young people		support	health challenges.				
	with eating							
	disorders;							
	perpetrators							
	and victims of							

MAKING BROMLEY EVEN BETTER	DE	TAIL	MEASURES OF SUCCESS	TARGET DATE	LEAD	UPDATES
sexually harmful behaviour; and young people in youth offending services (YOS).	c)	Establish an eating disorders early intervention pilot in Bromley, linked to the Single Point of Access (SPA) and Mental Health Support Teams (MHSTs) in schools	An innovative early intervention/prevention pilot between the NHS/voluntary sector to support children and young people who have disordered eating challenges to receive support, advice and clinical input where required	April 2024	Senior Commissioning Manager – Children and Young People's Mental Health and Wellbeing	 The Pilot is progressing well and developing increased staff confidence to support children and promote early intervention and prevention advice and support. There are strong links with MHSTs, with the delivery of the 'me and my body' and 'happy being me' programmes due to run after October 2023 half term and the second wave in February 2024. A full evaluation of the pilot will take place to review impact, look at lessons learned and inform future commissioning decisions.

13. Deliver our Youth Justice strategy by working holistically and collaboratively to deliver our 'child first' principle – aiming to reduce the numbers of children and young people offending or at risk of offending, including developing the YOS work with younger offenders and our partnership approach to addressing harmful gang activity and violent crime. We will continue to engage offenders and victims in developing our restorative justice	a)	Provide multi-agency support to those at risk of entering the youth justice system or who have been convicted Address disproportionality	Reducing the numbers of children entering the youth justice system. YOS disproportionality action plan delivered.	April 2024 (AP) April 2024 (AP)	Assistant Director Specialist Services	 London Borough of Bromley's rate of first-time entrants has reduced annually by 1% and is 27% lower than the average for London. The rate is also 19% below the national average and 27% lower than London. First-time entrant rate is also 8% lower than stat neighbours and is the lowest rate compared with the 6 surrounding boroughs. Youth Justice service continues to work to deliver the priorities within our Youth Justice Strategy 2020/23 and our annual Youth Justice Plan 2023/24. We deliver a wide range of interventions both 1 to 1 and in group settings, addressing serious use of violence, weapons awareness, gender specific groups and consequence sessions. We work closely with emergency services who also deliver workshops to our children.
approaches.						

13. Deliver our Youth	c)	Provide multi-agency	Multi-agency meetings held	April 2024	Assistant	•	We have a new refreshed Youth Justice
Justice strategy	'	support to CYP with	monthly to share intelligence,	(AP)	Director		Plan 2023/24 that sets out our work for
by working		SEND at risk of	agree solutions to provide		Specialist		the next year including addressing our
holistically and		entering the youth	wrap-around support for the		Services		strategic priorities; how we intend to
collaborativelyto		justice system or who	young person, to achieve the				promote long term desistance; our
deliver our 'child		have been convicted	best outcome				commitment to understanding and
first' principle -							effecting change in behaviour through
aiming to reduce							the support and resources we have
the numbers of							available.
children and							Assurance reports presented quarterly to
young people							the Youth Justice Service (YJS)
offending or at							Executive Board.
risk of offending,							YJS have commissioned Trauma
including							training for all staff in YJS.
developing the YOS work with							Restorative justice interventions are
							delivered with a high level of
younger offenders and our							engagement with victims and their
partnership	d)	To ensure Speech					wishes included which has focused on
approach to	′	and Language					information giving in indirect reparation.
addressing		Therapy (SALT)					monnation giving in manociroparation.
harmful gang		support to Youth	Young people being referred	April 2024			Young people coming into the service
activity and		Offending Service	for assessment and support.	(AP)			have an initial SALT SCREENING,
violent crime. We		(YOS) is provided					assessing need, areas of development
will continue to		through a tiered					and strengths – 3-6 sessions agreed.
engage offenders		model (universal,					The collaborative approach between
and victims in		targeted and					YJS and SEN continues to meet to
developing our		specialist support)					support improvements for children with
restorative justice		with clear agreed					ECHP and young people through ETE
approaches.		outcomes					pathways.
							pailitajo.

MAKING BROMLEY EVEN BETTER	DETAIL	MEASURES OF SUCCESS	TARGET DATE	LEAD	UPDATES
14. Provide venues where young people can mix in a safe environment, learn, explore	a) Review Youth Services	Ensure appropriate youth services offer is operational	April 2024	Assistant Director Specialist Services	A review of the youth service is currently being scoped within the next 12 months.
and develop skills and where, if required, early intervention can be identified, including vocational training and apprenticeships in line with local business needs.	b) Provide careers advice and offer work experience and apprenticeships to young people together with support in education, training, and employment	Retain good NEET performance for post 16	April 2024 (AP)		 We are looking at the post 16 support worker in the Voluntary Sector to have more of a role around intense NEET support – to start in September 2023. Continue to monitor NEET performance for care leavers through the leaving care panel and joint work with Department of Working Pensions / Bromley Education Business Partnership and targeted youth support. Ongoing group work offer for young people needing pre-employability skills and confidence raising.

15. Information	Loneliness Champion to	Children and young people	April 2024	Assistant	As part of the Children and Family
about how	continue to build local	becoming less lonely and	(AP)	Director	Assessments, loneliness and social
Bromley is	partnership working and	isolated; improving their		Strategy,	isolation are identified, and families are
supporting	make stronger links with	mental health and linking older		Performance	sign-posted to appropriate services.
young people	care leavers	generations with younger		and Corporate	 The Principal Loneliness Champion
experiencing		generations together within		Transformation	(PLC) has a resident spot on the Agenda
Ioneliness		local communities			at the Schools Mental Health and
and/or getting					Wellbeing leads networking event which
involved in this					occurs each term during the academic
topic.					year.
					 Schools have been taking part in
					creative projects such as an
					Intergenerational Pen-pal scheme (April
					- October 2023) and the Festival of
					Cards project. So far 715 cards have
					been made for 3 religious festivals.
					The Bromley Children's Project continue
					to support efforts to connect people via
					the Children and Family centres during
					various celebration days and awareness
					weeks i.e., Loneliness awareness Week
					and Silver Sunday.
					 The PLC continues to deliver the
					Tackling Loneliness Workshop to line
					professionals supporting childing and
					young adults who may be experiencing
					Ioneliness within Bromley. Dedicated
					sessions with teachers and teaching
					staff scheduled for early 2024.

The PLC continued giving assemblies to Bromley Schools to help inform students of what loneliness is, when it may occur, and resources available to help start the conversation. A Tackling Loneliness SharePoint page was created for all staff at the LBB which will help them signpost services within their role. The PLC is connected with CLA and the permanency service, alongside Bromley Y and Bromley Youth Council, helping to connect and provide support where possible. The PLC received 120 copies of the book 'Kick It' by Rebel Girls in collaboration with Nike from The Reading Agency. These books were given out in collaboration with Bromley Football Club at the showing of the
Women's World cup final 2023. Over 400 people attended this event. The remaining books were given to young carers, Bromley Youth Justice, Bromley Youth Council, CLA, Bromley Children's Project, Harris Academy Orpington Super zones and free football clubs at schools.

Ambition 5

To manage our resources well, providing value for money, efficient and effective services for Bromley's residents.

Portfolio links

This priority has links with the following portfolio plans:

• Children, Education and Families

Strategic links:

This priority has links with the following strategic plans:

- Performance Management Framework
- Quality Assurance Framework
- Bromley Relationship Social Work Model
- User Voice and Engagement Framework

What are we going to do?

	NG BROMLEY I BETTER	DETAIL	MEASURES OF SUCCESS	TARGET DATE	LEAD	UPDATES	
n to c c d	Living within our means. We are ightly expected o work within our budgets to leliver high quality services o our residents	a) Work within our budgets and maintain sound financial processes and systems	Budgetary control	April 2024 (AP)	Director Children, Education and Families	 Quarterly budget monitoring enables effective Member oversight. Key areas of spend are overseen monthly by the Director with additional monthly oversight of the deliverability of Transformation Proposals and associated financial implications. 	
ti e n c ti c s	whilst ensuring he prudent and efficient management of our finances hrough the operation of sound finance systems and processes		Maintain an effective Performance and Quality Assurance Management oversight	April 2024 (AP)	Assistant Director Strategy, Performance and Corporate Transformation	 A robust performance management framework delivers weekly, monthly and quarterly oversight. To enable good management oversight for managers and other key stakeholders. Members receive an annual and sixmonthly reports on key areas of work. In addition to a quarterly performance dashboard consistent of a suite of indicative set of KPIs which assure of the deliverability of services. Demand measures provide evidence on resource pressures. 	

MAKING BROMLEY EVEN BETTER		DETAIL		MEASURES OF SUCCESS	TARGET DATE	LEAD	UPDATES
collimak Gov othe sou incr resc avai Part Lob Gov dep stro incr resc we s	ing portunistic and llaborative in king bids to evernment and ner funding urces to crease sources ailable to the rtnership. bby the evernment and evernment partments ongly for creased sources when see a need or portunity	a)	Lobby the government for increased resources	Be opportunistic in making bids for funding sources and additional resources	April 2024 (AP)	Director Children, Education and Families	 Children's services take every opportunity to lobby for a fairer funding for services. SEN demand pressures are regularly raised at discussions with the Regional Director's office. We do surveys for London Councils in terms of our financial position which they use as London wide lobbying. Peter Turner (Director of Finance) meets with government representatives to discuss funding for Bromley and London as part of his role in the Society of London Treasurers. This is ongoing and for all areas but has discussed the financial disregard, etc. We are currently in discussion with DfE around the Deficit recovery plan.

	KING BROMLEY EN BETTER	DETAIL	MEASURES OF SUCCESS	TARGET DATE	LEAD	UPDATES
3.	Recognising the importance of our workforce to the achievement of our ambitions and implementing workforce strategies which help to recruit and retain the highest quality staff for services in the borough	a) Recruit and retain the highest quality staff across the whole workforce	Workforce Stable	April 2024 (AP)	Director Children, Education and Families / Director of HR	 The Recruitment and Retention Board Chaired by the Director of HR continues to ensure Bromley are best placed to mobilise a stable and well-trained workforce. Bromley has relaunched its Wake Up 2 Care programme which had previously successfully recruited over 35 carers in the last round. We are also supporting the care homes and domiciliary care agencies with overseas recruitment. The Council continues to support and facilitate the Proud to Care initiative.

4	Maintaining	a\ Came::!		□# a stir co a sustana a t	A = =:1 000 4	A a a i a t a sa t	0(((((
4.	Maintaining our	'	ssion services	Effective contract	April 2024	Assistant	 Contracts continue to be monitored
	focus on	_	ntly and	management	(AP)	Director of	robustly to ensure that services are
	commissioning	integrat	e services			Integrated	delivered to meet expectation.
	and market	where a	appropriate	Timely procurement		Commissioning	 The department continues to work
	shaping,						through inflation related issues with
	developing			Good co-production			providers.
	integrated and			where appropriate			The commissioning team have
	joint						completed the Short Breaks for
	commissioning						Disabled Children Tender, resulting in
	where it makes						the award of new contracts which will
	sense to do so,						support school holiday activities that
	and ensuring we						maximise the skills and potential of
	commission						children and young people.
	intelligently with						The Direct Payment prepayment
	clear outcomes in						cards contract has been extended to
	mind. Ensuring						
	our						support SEND and is currently being
	commissioned						adapted to support care leavers to
	services deliver						transition into adulthood.
	what is expected						 In April 2023 the new all age
	through robust						integrated community equipment
	and active						contract commenced.
	contract						 Bromley is one of 21 London local
							authorities that committed to the
	management						consortium approach.
							The Family Group Conference (FGC)
							service was tendered in Q2 and is
							pending the approval of the
							recommended provider.

MAKING BROMLEY EVEN BETTER	DETAIL	MEASURES OF SUCCESS	TARGET DATE	LEAD	UPDATES
5. Continuing to exploit the benefits of digitalisation in service delivery through a new Digital Strategy, integrating systems and	a) Exploit the benefits of digitalisation Bed in use of Liquid Logic new social care management system	April 2024 (AP)	Director Children, Families and Education	 New Microsoft Power BI dashboards are being developed to enable greater management oversight. LBB are also embarking on the Digital and IT Strategy which will be delivered in the next 5 months and children services will be consulted for it. 	
processes where it is feasible and practical. The Council will learn from best practice with a view to utilising technologies which provide practical improvements to our services.		Continually explore opportunities and implement, such as the use of Virtual Reality Headsets for Domestic Violence Training.	April 2024 (AP)	Assistant Director of Specialist Services	 Virtual Reality continues to develop within each service area as well both Health & Education Partners. From April 2022 to date, 41 practitioners were trained as VR practitioners across Children Social Care. In addition, VR is being used as a promotional tool to recruit Social Workers. The recruitment seminar, in November 2022, the use of VR in practice featured as the lead story on Social Work Today in the November 2022 newsletter – 'Using virtual reality to understand the impact of trauma on children Social Work Today'

info kno sha Part age enh inte	veloping ormation and owledge aring across rtnership encies to hance the elligence	b)	Maintain effective strategic and operational partnership	Including; Children's Executive, Bromley Safeguarding Children Partnership, Corporate Parenting Board	April 2024 (AP)	Director Children, Families and Education	 Operational and strategic partnership work is ongoing and mature. Escalations are used appropriately within agencies to enable resolutions to emerging issues. Strategic Threat Assessments shared across partnership with contemporary intelligence.
age plar eva	ailable to all encies in inning and aluating our vices	c)	Maintain and Effective 'Engagement Framework'	Deliver annual 'you said we did' reports as evidence	April 2024 (AP)	Assistant Director Strategy, Performance and Corporate Transformation	 New framework developed during 2022/23. Framework endorsed by CEF PDS on 20 June and ACH PDS on 27 June 2023. Toolkit is being developed with full launch planned for Autumn 2023. 6 monthly 'You said, we did' highlight reports are presented to the Children's Executive Board and CEF PDS. An emerging digital "Childs Voice Hub" is enabling the Children Executive Partnership to share best practice, a toolkit and feedback findings amongst other professionals.

Our ambitions framework

OUR VISION A fantastic place to live and work, where everyone can lead healthy, safe and independent lives **OUR AMBITIONS** For children and young people to grow For adults and older people to enjoy For residents to live responsibly and For people to make their homes in To manage our resources well, providing up, thrive and have the best life fulfilled and successful lives in Bromley prosper in a safe, clean and green Bromley and for business, enterprise chances in families who flourish and environment great for today and a ageing well, retaining independence and the third sector to prosper effective services for Bromley's residents are happy to call Bromley home sustainable future and making choices WHAT WE WILL DO A good start to life Growing older positively A home for everyone A safe and protected community Living within our means Focus our primary healthcare on improve health outcomes for adults and Meet the housing needs of our Work within our budgets and maintain arrange Adopt 'systems thinking' to problem promoting protective factors older people with a focus on prevention sound financial processes and systems residents solve and reduce crime and disorder Promote and enhance multi-agency Embed our 'strengths based approach' Support those who are at risk of @ Protect communities from nuisance of Lobby the government for increased early help services in adult social care becoming homeless behaviour, rogue traders, poor food resources when we see a need hygiene and the risk of fire embed our wellbeing model Integrate our health and care services Provide longer-term housing options to effectively manage the collection of errorect the local environment through reduce the use of temporary Council Tax and Business Rates accommodation effective and responsible enforcement Learning and living well Living independently A home for businesses A clean and green environment Transforming our services Improve life outcomes for those have a er Encourage economic growth and Collectively sustain a clean, green and Maintain high educational standards Recruit and retain the highest quality and enable parents to have choice learning disability or mental health, and regeneration across the borough tidy environment staff across the whole workforce those who are informal carers @ Promote educational inclusion for all of Improve the public realm, especially in Increase levels of recycling and @ Exploit the benefits of digitalisation Help older people age well and minimise levels of waste town centres and business investment Make the best use of our resources, independently er Promote more sustainable forms of care and care leavers, those who have including the public estate and our of Explore and implement innovation in Develop our town centres to provide special educational needs, and young transport and enhance the travel offer seeking to improve outcomes for focal points for communities carers service users Healthy and safe lives A carbon neutral environment Collaborating and innovating together Living well A community for all Tackle carbon levels in the borough by Improve support for those with poorer Promote and enhance multi-agency Maintain our collective investment in Be opportunistic in making bids for health outcomes early help services leisure facilities and cultural assets becoming a net zero carbon Council funding sources and additional resources er Encourage residents and businesses to of Maintain our safeguarding practice of Maintain and develop our education of Maintain our high quality library service Commission services intelligently and and skills offer reduce their carbon-emissions integrate services where it makes Focus on reducing the number of young Support the enhancement of the third sense to do so improve air quality people in the youth justice system sector and increase volunteering Maintain our safeguarding practice Explore and implement innovation in service delivery and design